

Special Discount

10%

for Saudi Aramco families
when purchased
online

Bupa Family Product Overview

What is Bupa Family Plan for Saudi Aramco?

We designed the Family Product solely for Saudi Aramco employees and retirees to give them peace of mind and safety through a health plan that can be purchased from Bupa Arabia for any of their dependent family members who are not covered by the Saudi Aramco Medical Plan.

Who can get Bupa Family Plan?

Only active and retired Saudi Aramco employees who have dependents that are no longer eligible for Saudi Aramco sponsored medical plan.

What are the benefits that address the healthcare needs of the family?



Variety of coverage schemes to choose from



Special care inside and outside the hospital through our programs






Diagnosis and treatment in the best hospitals and clinics

How do you get the Bupa Family Plan?

- Purchase it online through our website bupa.com.sa
Attached is the online purchase manual for the Bupa Family Plan
- Online purchases will take a few minutes

What are the required documents to upload online?

-  Copy of the Family Card
-  Copy of National ID card for the Aramco Member
-  KYC (Know your customer) form filled and signed by Aramco member

For support contact us on the below



Customer service
9200 004 56
Ext: #8100



Online live chat
on the electronic purchase site
Sunday to Thursday
from 8:30 am to 5:30 pm

We wish your parents healthy and longer life, full of joy and happiness.

Best regards
Bupa Arabia








Table of Health Insurance Benefit




Declaration Benefits	Coverage Level in SAR		
	Gold	Silver	Bronze
Maximum benefit limit per member per policy period	SAR 250,000	SAR 150,000	SAR 75,000
In-patient / day-case coverage Appropriate medical treatment, surgical & medical procedures, medical supplies & services, nursing & doctor's fee, ER, ICU and theatre charges, medication	Covered No Deductible		
Accommodation	Standard Suite	Single Room	Shared Room
Companion charges (up to 12 yrs. old)	Covered		
Out-patient coverage Appropriate diagnosis and treatment in outpatient clinics including the cost of the General Physical / Specialists, radiology, chemotherapy, laboratory exams, other diagnostic tests and medication	Covered No Deductible	Covered 20% up to SR 100	
Out-patient Deductible (per visit)			
Pre-existing & Chronic conditions	Covered up to Overall Limit		
Network of Providers	NW7	NW6	NW3
Physiotherapy	Covered up to 12 sessions per year		
MOH vaccines	Covered		
Pregnancy and childbirth coverage limit (Natural childbirth, prenatal and postnatal care).	SAR 25,000	SAR 15,000	SAR 8,000
Dentistry coverage: Payments to doctors, tooth removal (in the normal manner or surgically), nerve removal, drilling and filling, X-rays and gum cleaning, necessary medication, up to the maximum sub-limit for dentistry cover.	SAR 3,000	SAR 2,000	SAR 1,000
Optical (each year up to)	SAR 1000	SAR 600	SAR 400
Local road ambulance for emergency cases only	SAR 3,000	SAR 1,000	SAR 1,000
Emergency evacuation while outside of KSA through International SOS	Covered		
Emergency treatment outside of network in KSA	Covered 100% of the actual cost up to the annual maximum limit		
Emergency treatment outside KSA	Cover on the first SR 50,000 subject to scheme limits 100% and sub-limits. Any cost over this amount will be based on the customary prices of network hospitals according to the member's scheme level		

The Key Hospitals in each Network



City	Hospital				
		Gold	Silver	Bronze	
Dammam	Al Enaya Hospital	✓	✓	✓	
	Al Mana General Hospital	✓	✓	✗	
	Al Mouwasat Hospital	✓	✓	✗	
Jeddah	Al Hamra Hospital	✓	✓	✓	
	Dr Erfan & Bagedo General Hospital	✓	✓	✗	
	Dr Ghassan N Pharaon General Hospital	✓	✓	✗	
	Dr Sameer Abbas Hospital	✓	✗	✗	
	Dr Soliman Fakeeh Hospital	✓	✓	✗	
	International Medical Center	✓	✗	✗	
	Jeddah National Hospital	✓	✓	✓	
	United Doctors Hospital	✓	✓	✗	
	My Clinic	✓	✓	✗	
	King Khalid Hospital - National Guard	✓	✓	✗	
	Saudi German Hospital	✓	✓	✗	
	Khobar	Al Mana General Hospital	✓	✓	✗
		Al Yousif Hospital	✓	✓	✓
Dr Fakhry & Al Rajhi Hospital		✓	✓	✓	
GAMA Hospital (Ex Astoon Hospital)		✓	✓	✗	
Pro Care Hospital		✓	✓	✓	
Jubail	Al Mouwasat Hospital - Jubail	✓	✓	✗	
Riyadh	Al Azhar Hospital	✓	✓	✓	
	King Fahad National Guard Hospital	✓	✓	✗	
	Al Mouwasat Hospital - Riyadh	✓	✓	✗	
	Dallah Hospital	✓	✗	✗	
	Dr Suliman Al Habib Medical Center Co.	✓	✗	✗	
	Kingdom Hospital	✓	✓	✗	
	Specialized Medical Center & Hospital	✓	✓	✗	

Tebtom Program Life - Touching Health Care Services

Service	Service Description	 Gold	 Silver	 Bronze
Bupa Doctor	Female & male doctors available 24/7 through toll free and online Chat to answer your questions	Covered	Covered	Covered
Chronic Care	<ul style="list-style-type: none"> • Chronic Medication Refill • Chronic Medication Delivery • Home - based Laboratory visits at home or office 	Covered	Covered	<ul style="list-style-type: none"> • Chronic Coaching and Guidance is for all networks • Medication Refill, Delivery & Home-based Labs are for NW 5+
Maternity and Child Care	<ul style="list-style-type: none"> • Assured privacy with female doctors • Home - based child vaccinations • Healthcare advice and guidance pre & post natal 	Covered	Covered	<ul style="list-style-type: none"> • Maternity & child care coaching and guidance are for all networks • Home-based child vaccinations are for NW 5+
Specialized International Services	<ul style="list-style-type: none"> • Live consultation with US based doctors • Communicating through app, live video chat, or by calling 9 2002 3009 	Covered	Covered	Not Covered
Wellness service	<ul style="list-style-type: none"> • Stress Management Support • Smoking Cessation Guidance • Weight Management 	Covered	Covered	Covered

The Rahatkom Program is designed to make your hospital experiences easier and less stressful through supporting you when and where it matters, focusing on on-site case management, quick coverage responsiveness and post admission services. These services are for Gold and Silver members only.

Where you can find Rahatkom?



Western Region	Eastern Region	Central Region
Dr Soliman Fakeeh Hospital	Pro - Care Hospital	Kingdom Hospital
Dr Erfan & Bagedo General Hospital	Al Mouwasat Hospital - Dammam	Specialized Medical Center & Hospital
Saudi German Hospital	Al Mouwasat Hospital - Jubail	Dallah Hospital
Dr Ghassan N Pharaon General Hospital	Al Mana General Hospital - Khobar	Al Mouwasat Hospital - Riyadh
United Doctors Hospital		National Guard Riyadh
My Clinic		
National Guard - Jeddah		

This is what you will receive after purchasing the Bupa Family Product



Want to view your hospital network?



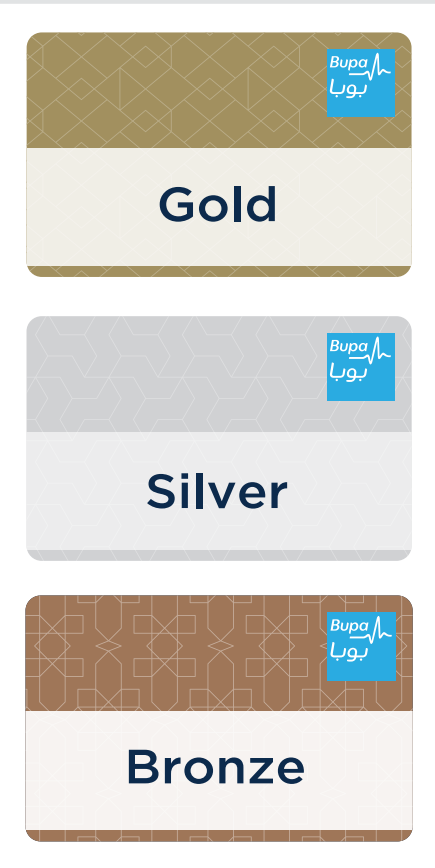
We have now gone digital to make it easier for you.
Visit bupa.com.sa/mynetworklist to see your personal network instantly!



Have you downloaded our app?
Get our Bupa Arabia app from the App Store or Google Play to enjoy and access all your Bupa Arabia services.

Customer Service & Membership: 9 2002 3009

With You For Better Health



bupa.com.sa



/BupaArabia



@BupaArabia
@BupaArabiaCare



/BupaArabia



@BupaArabia

انضم إلى المحادثة، تواصل معنا. للاستفسارات المتعلقة بالأعضاء، تواصل معنا على تويتر [@BupaArabiaCare](https://twitter.com/BupaArabiaCare)
Join the conversation, connect with us. For member-related enquiries, contact us on Twitter [@BupaArabiaCare](https://twitter.com/BupaArabiaCare)