



Your Virtual Membership Card




Dear Member,

We would like to welcome you as a new member insured under Bupa Arabia. Please note that we have moved to Virtual insurance cards instead of physical cards in line with our efforts to provide you with faster and more seamless services.

You can redeem your Bupa Arabia services and receive your virtual card through our mobile app or by calling us



Download Our App

- 1  Install the mobile app by visiting the link below: [Onelink.to/bupa-arabia](https://onelink.to/bupa-arabia) **OR** by scanning the QR code at the bottom of this email
- 2  Go to **"Sign up"**
- 3  Sign up by entering your **National ID / Iqama***
- 4  Once you are signed up, click on the icon **"My Virtual Card"**
- 5  Click the **"Share"** icon to send your card via **Email** or **WhatsApp** (you can also view your dependents card and share them)

or



Give Us a Call

- 1  Call us at: **800 244 0307**
- 2  Choose the language - **1** for Arabic **OR** - **2** for English
- 3  Press **1** for **Customer Care Service**
- 4  Enter your **Membership ID** or **National ID / Iqama**
- 5  Follow the instructions as per the automated response.

* We will retrieve the mobile number registered under your ID and if the number we have is wrong, you need to update it on the spot and add your correct number.

Your virtual card is an official card you can use at any medical provider and you can always view it through our App by logging into your account.

Scan this QR code to download our app



Bupa Arabia
With you for better health